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Tele ICU in India

INTELEICU

Powering Critical Care

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- **1. Who is an intensivist?**
- **2. Why is there a need for a teleICU solution in India?**
- **3. How does teleICU work?**
- **4. The challenge of teleICU in the Indian Scenario**

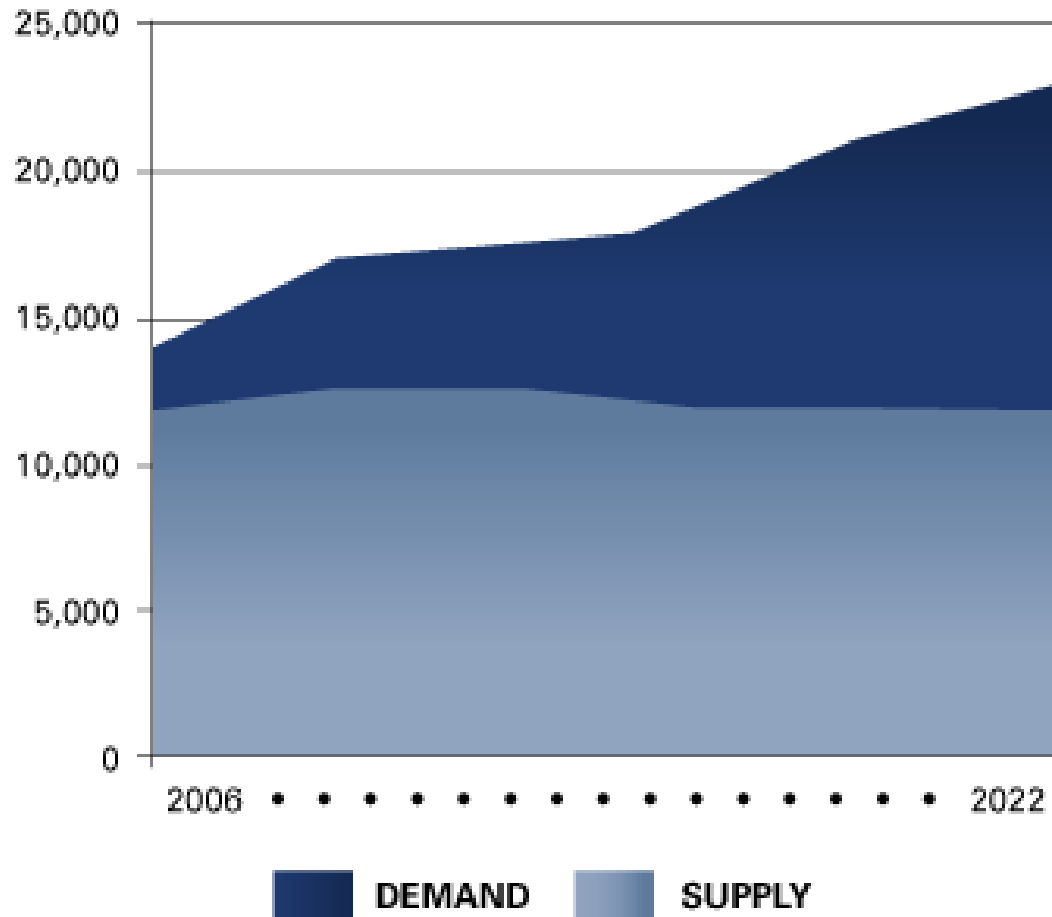
Who is an intensivist?

- * A specialist who is trained in monitoring and management of critically ill patient
- * Intensivists can have a background of medicine, anesthesia, pulmonology or rarely even surgery or cardiology
- * Works to keep patients alive by providing support to organ systems
- * Critical Care is a relatively new field but demand has increased so much in the last few years that it **greatly outstrips the supply of trained intensivists**

Background

- * Mortality rates in ICU are very high - typically 10-20%
- * About 200,000 patients die in ICUs in USA every year
- * LEAPFROG group recommendations-Mortality rates are significantly lower in hospitals with ICUs managed exclusively by board-certified intensivists
- * Research has shown that in ICUs where intensivists manage or co-manage all patients versus low intensity there is a 30% reduction in hospital mortality and a 40% reduction in ICU mortality.
- * Data suggests that over 54,133 deaths that occur in the ICU could be avoided if The Leapfrog Group IPS Safety Standard were implemented in all urban hospitals with ICUs across the US

Intensivists Supply/Demand 2006 - 2022



*Committee on Manpower for Pulmonary and
Critical Care Societies (COMPACCS) JAMA.2000*

Indian scenario

- * 70,000 ICU beds available including all types and across all hospitals and small time nursing homes in India that cater to five million patients requiring ICU admission every year
- * Almost 80 per cent of investment will have to come from the for-profit private and charitable sector where Critical Care accounts for 20 to 30 per cent of a hospital's budget
- * Upto 50% of ICU costs may go for hiring trained professionals (in western studies)

Health Care Scenario

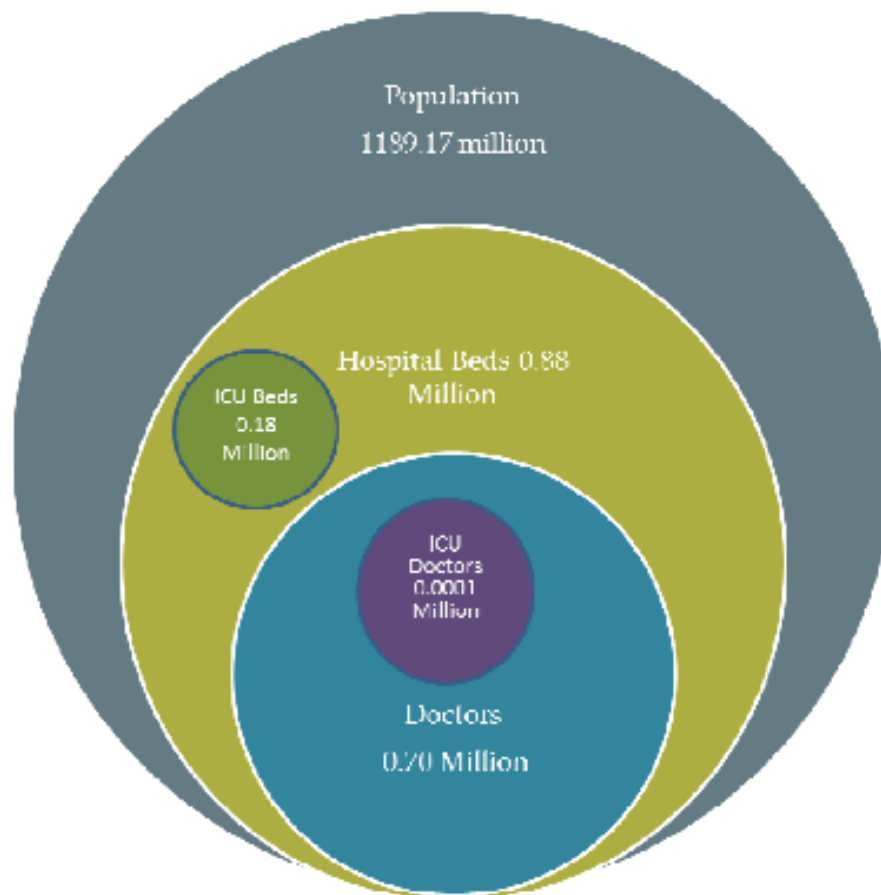
India Healthcare

India

- Doctor-Patient Ratio - 1:2000
- Nurse-Patient Ratio - 1:2950
- Number of ICU Specialist Doctors \pm 100
- Total Hospital Beds (2009) - 8,75,000
- Total ICU Beds (2009) - 180,000
- 67th Rank in Health Care amongst Developing Nations
- Registered allopathic Doctors 5.5 Lakhs and Nurses is 3,72,000 (MoH, GOI)

Rest of the World

- USA Doctor Patient Ratio - 1:390
- USA Doctors 954,000 (2010) and Nurses 3,100,000 (2009)
- UK (GB) Doctor Patient Ratio - 1:440
- UK Doctors 253,000 (2012) and Nurses 375,000 (2010)
- Australia Doctor Patient Ratio - 1:400



Critical Care Shortfalls in India

- Lack of standards/laws/regulations
- Need for structured training and formal certification for physicians and nurses
- ICU care is primitive or non existent at district hospitals in rural India
- Lack of grading of ICU's in Critical Care
- The number of available beds is disproportionately low, both in private and public hospitals
- Low doctor density ratio of 0.5 doctors per 1000 population

Critical Care Challenges

Most hospitals today have difficulty in meeting the demand for quality Critical Care due the following factors:

- ✦ Lack of trained Intensivists and Nursing staff.
- ✦ Round the clock coverage
- ✦ Unavailability of concrete statistics/data relating Medical Errors, Length of Stay, etc.
- ✦ Lack of use of technology and available knowledge



EXPERIENCE
Healthcare 
INSIGHT INTO THE BUSINESS OF HEALTHCARE

TIMES NATION

PMO pushing to ramp up poor doc-patient ratio

By N. S. Ramesh
The Prime Minister's Office (PMO) is pushing for a 100 per cent increase in the number of doctors in the country to meet the demand for quality critical care, a report says. The report, which is part of a study by the PMO, says that the current doctor-patient ratio in India is 1:1,000, which is far below the WHO recommendation of 1:1,000. The report also says that the PMO is pushing for a 100 per cent increase in the number of doctors in the country to meet the demand for quality critical care. The report also says that the PMO is pushing for a 100 per cent increase in the number of doctors in the country to meet the demand for quality critical care.



Tele-ICU

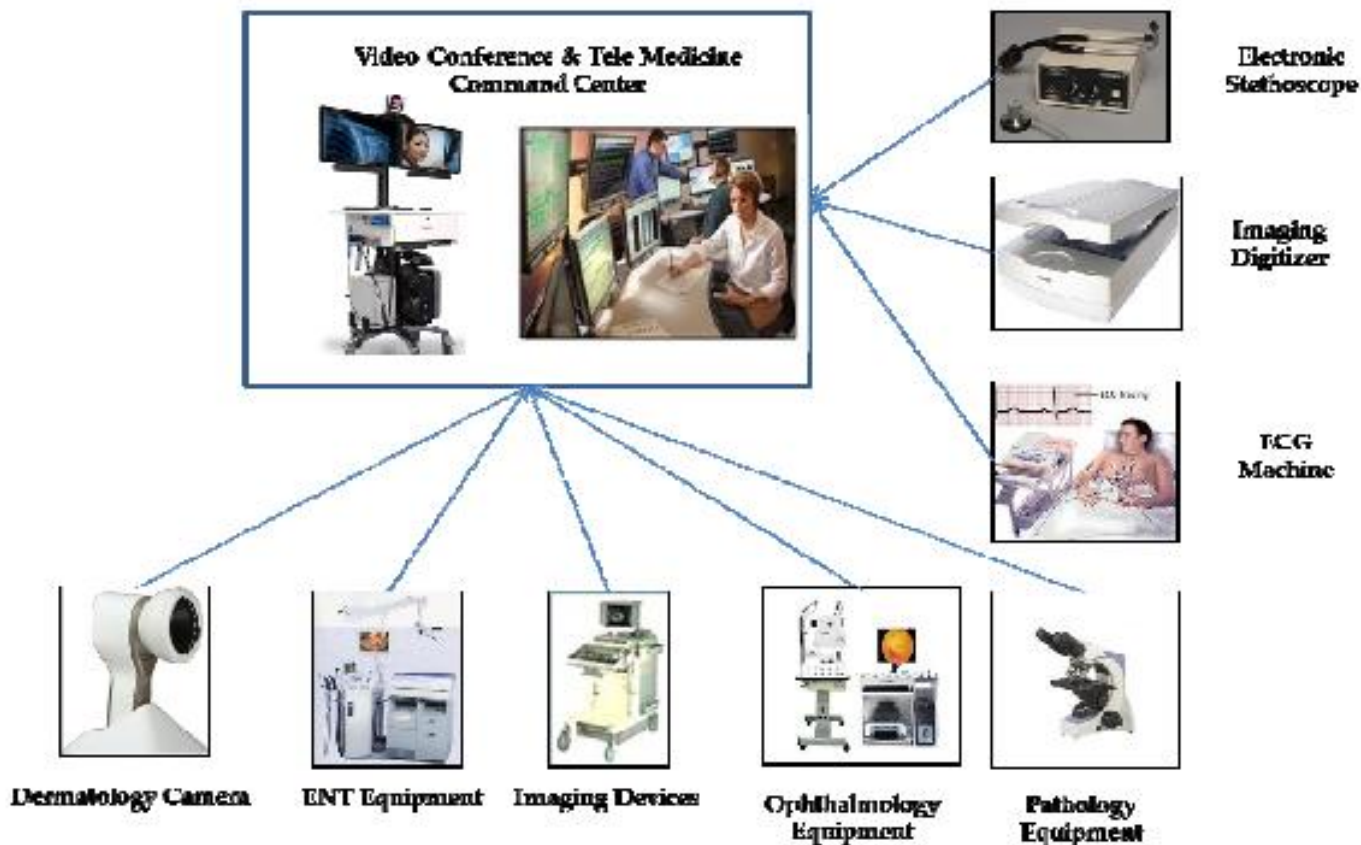
🏥 Tele-ICU

- 🏥 Assists hospitals by providing 24 x 7 coverage remote monitoring assistance to the bed side teams
- 🏥 Provides great value to hospitals providing secondary level and tertiary level care in Urban, Semi Urban and Rural areas

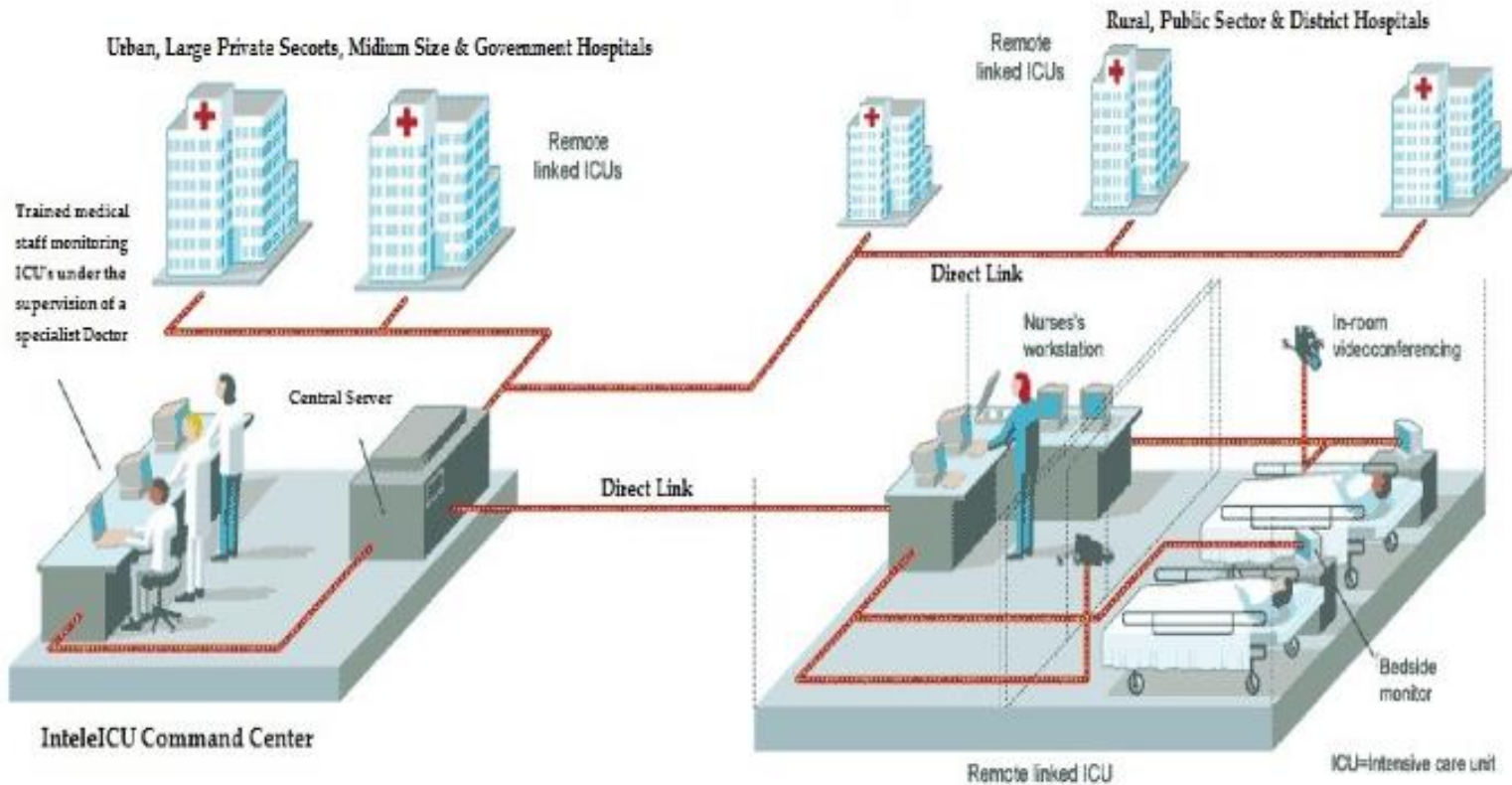


Typical telemedicine system

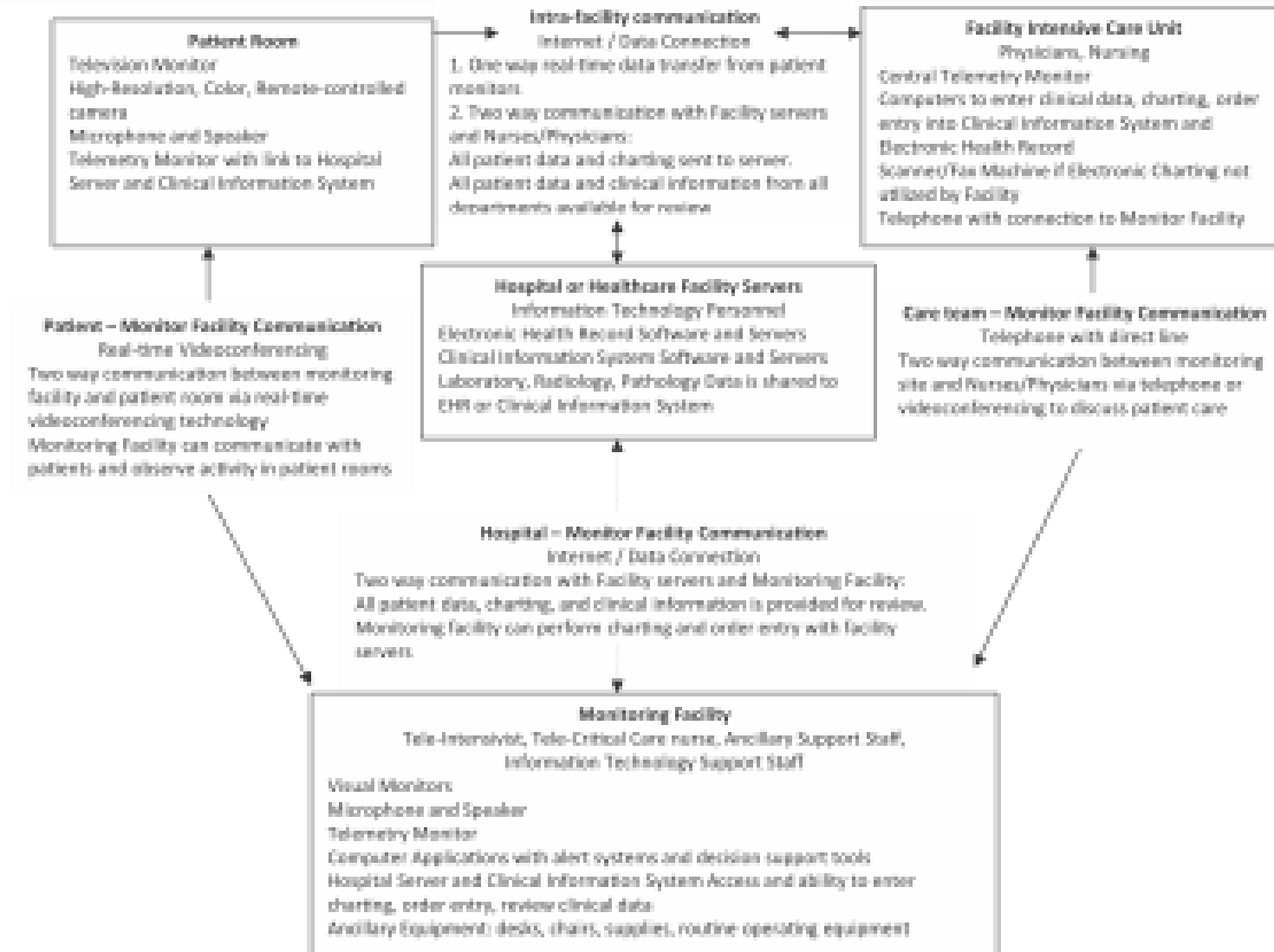
Typical Telemedicine System



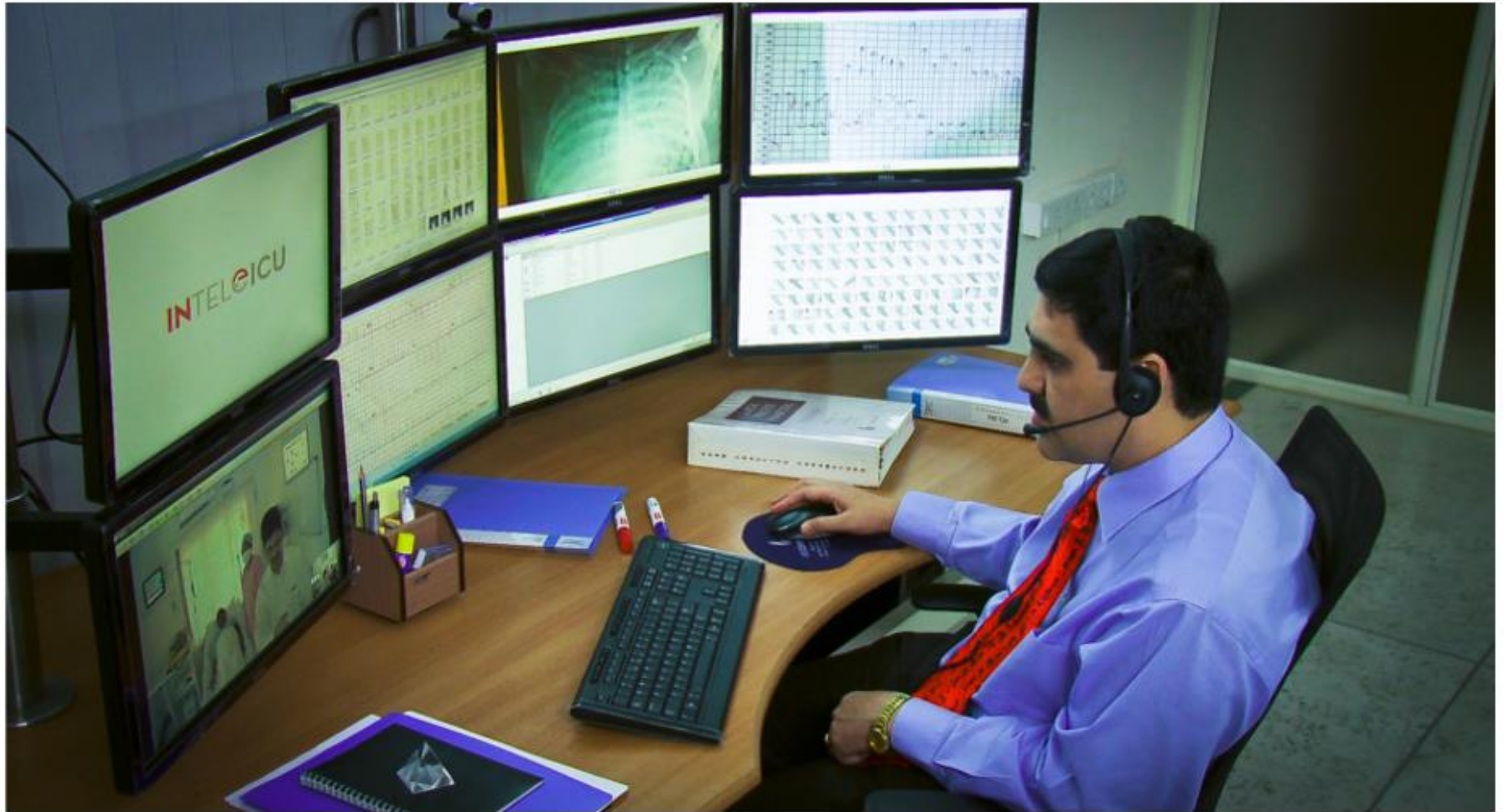
Tele ICU Model



Tele- ICU Operational structure



Monitoring center intensivist



Remote ICU

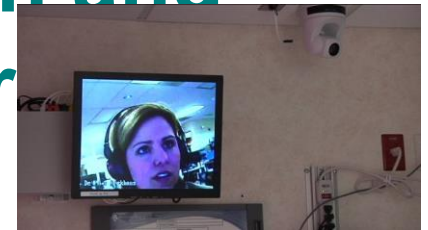


Communication



- **Video**
- **Continuous monitoring**
- **Lab data**
- **Intake/ Output data**
- **Ventilator data**
- **H&P and progress notes**
- **Ability to place notes**
- **Placing orders**
- **Radiology**
- **Others - EKG etc**

- **Ability to move the camera - PTZ**
- **Can look at patients respiratory excursions to see if patient is in distress**
- **Look at patients chest, abdomen and ventilator graphics to see if there is dyssynchrony**
- **Talk to patients (if awake)**
- **Talk to patients families- even end of life discussion**



- **Language barrier- problem in India when monitoring center is located in a different state**
- **Getting patients and families to be comfortable with tele ICU**
- **Delay in transmission of data can be dangerous in ICU setting- especially in an emergency setting**
- **Always have back up plan**

Monitoring



- **Continuous monitoring**
 - **ECG**
 - **Arterial pressure tracing waveforms**
 - **CVP**
 - **ICP**
 - **oxygen saturation**
 - **blood pressure**



- **Not all ICU's have central monitoring**
- **Some have single channel monitoring**
- **Central monitoring facility available but not used /upgraded due to financial considerations**
- **Delay in data acquisition**
- **Need continuous monitoring and trending**

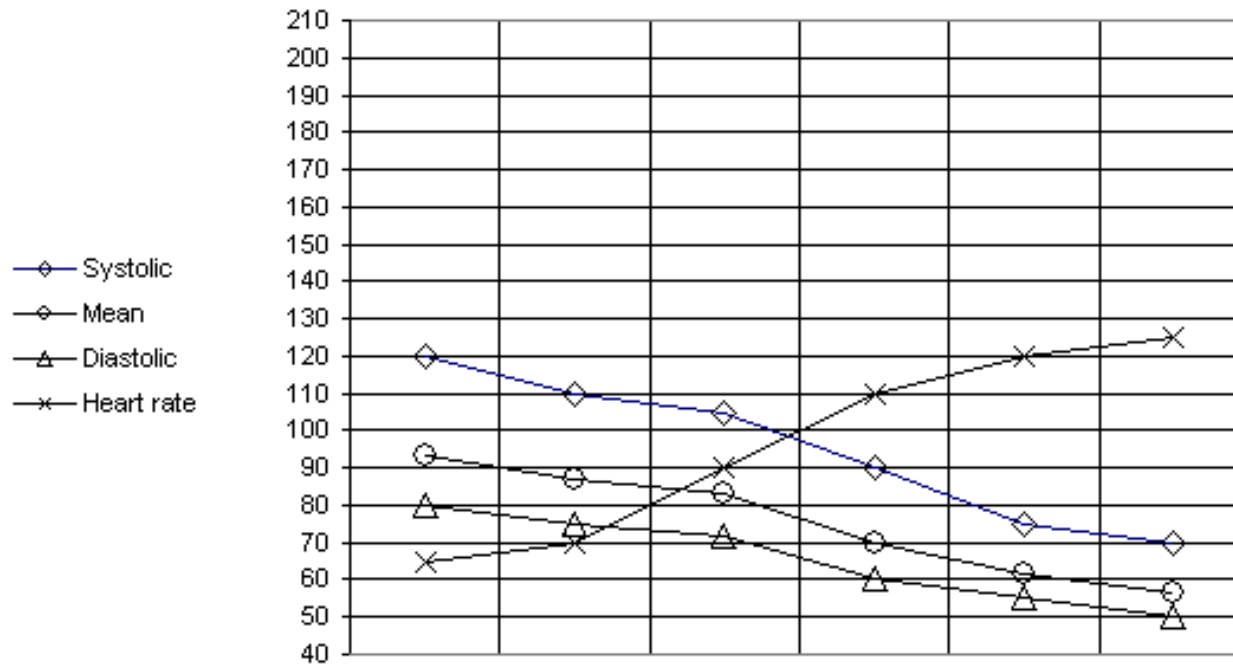
- **HIS and EMRs not available in many hospitals**
- **Data can be scanned and then entered into the monitoring centers EMR by monitoring center staff**
- **Direct capture of data from the HIS**
- **Allow remote access to HIS for the monitoring center physician**

Lab Flowsheet		27-02-2013											
		08:00	09:00	10:00	11:00	12:00	13:00	14:00	15:00	16:00	17:00		
Hematology	WBC (x1000)		6										
Heme Graph	Differential Count		41,21,3,2,1 .5										
Coagulation	Platelets		150001										
Chem Graph	Hgb		14.7										
Chemistry	Hct (PCV)		36.9										
Enzymes	PT		8.1										
Blood Gases	PTT		30.2										
Drug Levels	D-Dimer		102										
Urine	Fibrinogen		202										
CSF	Bleeding Time		3										
Microbiology	Clotting Time		17										
Virology	APTT		16.2										
Other	Sodium		138										
Renal Calculations	Potassium		5.40										
	Chloride		95										
	HCO3		32										
	Glucose		83										
	Blood Urea		46										
	Creatinine		7.7										
	CPK												
	CK-MB Index												
	Troponin I												
	Troponin T												
	Labs Sent												
	Arterial pH												
	Arterial pCO2												
	Arterial pO2												
	Arterial HCO3												
	Arterial SaO2												
	Base Excess												
	Labs Sent												
	Labs Sent												

- **Usually entered by nurse**
- **Most Indian hospitals - still paper entry**
- **Needs to be entered into monitoring center EMR**
- **Data- scanned and faxed over every shifts**
- **Modern syringe pumps can feed data directly to the computer but very expensive**



Time		1	2	3	4	5	6
Temperature	Axilla (A)	37.2	38.0	38.5	39.1	39.3	39.5
	Oral (O) Rectal (R) Core (C)	A	O	O	O	O	O
Heart Rhythm							



Respirations						
Pain Scale q4h & PRN						
	KCL					
PAP						
RAP/CVP						
LAP/PCWP						
CO/CI						
SVR/PVR						
MAP						
AUG Diastolic						
(UEDP-AEDP)/(USRP-ASBP)						

- Ventilator settings
- Ventilator waveforms
- Ability to look at patient in real time
- Ventilator data can be acquired directly to the EMR but expensive and



- **Most hospitals don't have EMR's**
- **Even if EMRs are present - different EMR's may not share data well with the command center EMR**
- **Remote access required to the hospital EMR from command center**
- **Data crucial for making decisions- also important for documentation as their are now two different sets of physicians managing the patient**
- **Orders from the command center physician should be stored at remote ICU for documentation and legal purposes**
- **Closed loop communication required- to ensure orders carried out**
- **Majority of ICU's have multi "specialist" approach - need to give a cohesive plan involving key decision makers**

- 14-03-2013
 - Infection Assessment**
 - VAP Assessment
 - BSI Assessment
 - Sepsis Assessment
- 27-02-2013
 - Monitor Strips 10:47 (Jaya)

Infection Assessment 14-03-2013 17:12

VAP Assessment

Ventilator Associated Pneumonia

NOTE: Consider VAP only if Continuous Ventilation time => 48 hours

Ventilator Associated Pneumonia	
Culture Results	

BSI Assessment

Catheter-related Bloodstream Infection	
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Sepsis Assessment

History and Symptoms of new infection	
Presentation	

NOTE: Please see Bundles Worksheet / Sepsis Graph for a trend representation of supporting data

Temperature (C)	
Temperature Max	
Heart Rate	
Arterial BP	
Non-Invasive BP	
Respiration rate (Latest)	
PaO2/FiO2 ratio	
SpO2	
SvO2	
ScvO2	
WBC (x1000/mcl)	
Platelets	
Lactic Acid (Serum Lactate)	
Glucose	
Creatinine	
Total Bilirubin	
APTT	
INR	

- PACS not available in many hospitals
- Medical grade scanners too expensive

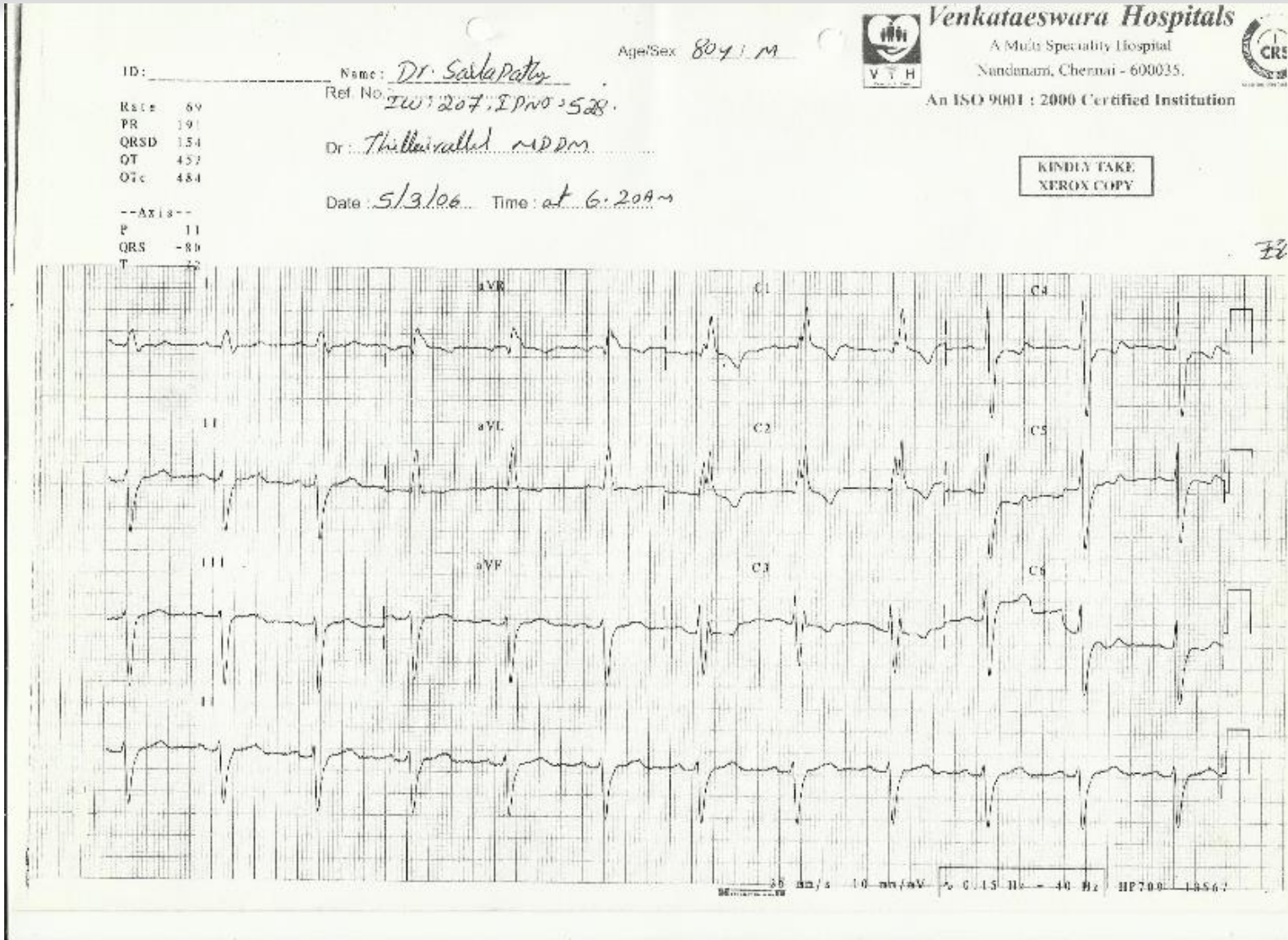


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- **Implementation of protocols - to ensure standard of care is implemented**
- **Ensuring best practices are followed such as DVT prophylaxis and low tidal volume for ARDS**
- **A sense of security to patients, families and bedside staff**
- **Early recognition of problems**

- **Doctor needed for procedures , emergencies**
- **Over confidence because staff feels that doctors are always present**
- **The initial costs of setting up - especially in Indian ICU' s which are offline**

References

JAMA[®]

The Journal of the American Medical Association



CHEST

For specialists in:

Pulmonology, Critical Care, Sleep Medicine,
Thoracic Surgery, Cardiopulmonary Interactions,
and related disciplines



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Thank you for your attention !