THE DICOM 2013 INTERNATIONALCONFERENCE & SEMINARMarch 14-16Bangalore, India





HE for emerging market – Learning from integration experiences

- Learning from integration experience

Kshitija Thakar Philips Healthcare Domain Specialist Bangalore, India

Co-Authors: Krishnan P V, Revathy Sreenath Philips Healthcare Bangalore, India



IHE for emerging market – Learning from integration experiences



Agenda

- Medical Imaging in India
- Imaging Informatics Solution Current Challenges
- Radiology Workflow A Quick Recap
- Integration Challenges Our Experiences
- Conclusions

Medical Imaging in India

Hospitals / Diagnostic Centers embracing digital technology.

- # Eagerness to drive paperless practices
- # Advanced Imaging Technologies and equipment are increasingly affordable
- # Increasing adoption of EMR and PACS

Nasscom stats for healthcare in India (in Indian Rupees)







Imaging Informatics Solution - Current Challenges / Expectations

- # Indian Radiologist workload 15 times more than
 USA Radiologist* Need to handle high volume
 of patients at a high throughput
- # Computer literacy of the data entry operators -Requires custom error correction workflows
- # Solutions to be feature rich, cost effective and highly customized







* Reference [Indo-US Workshop on Large Scale Data Analytics and Intelligent Services]



Imaging Informatics Solution - Current Challenges / Expectations



Impact (IHE compliant vendor):

- # Integration with wide range of customized solutionswhich may not be up-to-date with standards
- # Expectation of high tailoring, even if not standards compliant.





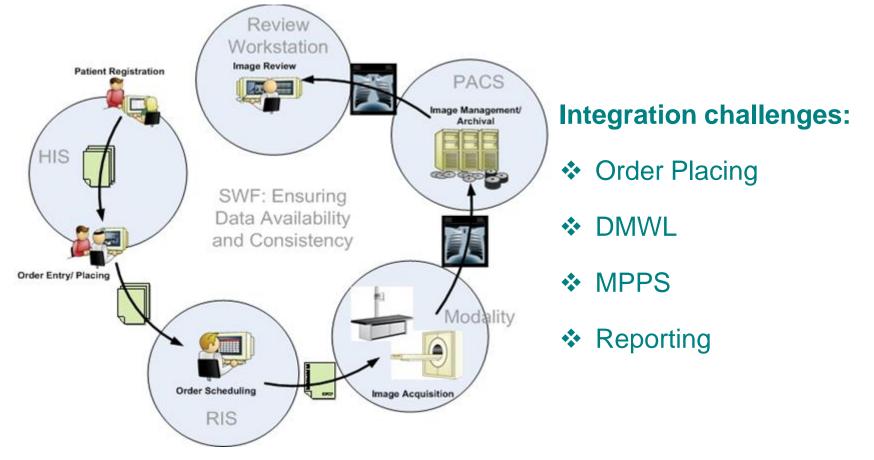


Radiology Workflow - A quick recap



IHE Scheduled Workflow (SWF) integrates the ordering, scheduling, imaging

acquisition, storage and viewing activities associated with radiology exams.



March 2013 DICOM International Conference & Seminar

IHE for emerging market – Learning from integration experiences

HIS places an imaging order to RIS through HL7 – ORM*

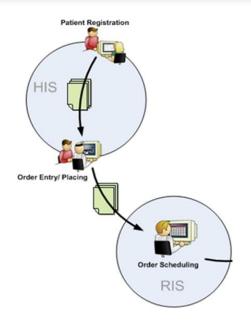
Benefits:

Order Placing

- # Patient demographics / order entry at single place
- # Effort for maintaining and searching of patient files/ folders reduced

Challenges :

- # Legacy HIS not compliant to HL7 standards.
- # Varied implementations of HL7 versions
- # Many customizations required for integration





* HL7 v 2.3

Modality Work List (MWL)

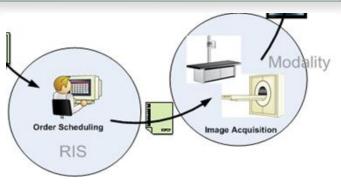
Modality queries for work list orders from RIS. Benefits:

- # Seamless data flow to Modality from order entry
- # Hardcopy Order Requisition forms not required

Challenges:

- # In India, many patients not aware of their DOB → Mechanism to inform DOB as approximated
- # Deployments have mix of Modalities with MWL and non-MWL → Custom solution required for paperless workflow
- # Laterality of (paired) body-part not part of requested procedure information

IHE for emerging market – Learning from integration experiences





IHE for emerging market – Learning from integration experiences

9

Contd.

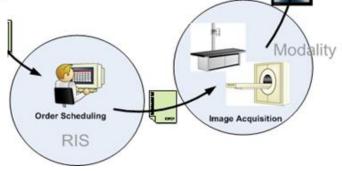
Modality Performed Procedure Step (MPPS)

Modality updates RIS with status of acquisition

Benefits:

- # Automatic status updates. No manual follow-ups.
- # Contrast dosage information \rightarrow precise billing / inventory
- # Exposure information \rightarrow Regulatory / clinical data mining
- # Unscheduled MPPS → Support Emergency Workflow



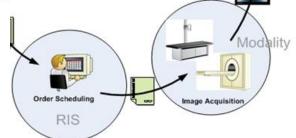


Modality Performed Procedure Step (MPPS) – contd.

Challenges:

- # Estimated time to complete acquisition not available
- # Order Reconciliation required at RIS for corrections done at Modality
- # Many modalities do not support MPPS
 - Manual intervention to update order status is required
 - Emergency registration at RIS becomes mandatory step





Reporting



PACS age Management/ Archival

Review Workstation

Reporting Workflow helps to organize / schedule reporting tasks and to monitor progress.

Benefits:

- # Search digitally stored report contents. Dispatch reports digitally.
- # Ensures consistency and integrity of patient data

Challenges:

- # Due to high volume, probability of erroneous data entry increases \rightarrow expectation to handle this with minimal intervention
- # Report recall and distribution due to amend /append of finalized report
- # EMR/HIS expect report in varied formats Encapsulated Data, String Data,...

Conclusions



- IHE could consider Workflow needs of Emerging Markets.
- The key factors for customization could be
 - Simplified workflow
 - Speed and automation
 - Reconciliation workflow

- India specific Connectathon forum:
 - Vendors get a common platform to integrate and test
 - Reduce integration challenges at deployment

References & Acknowledgements COM



Title	URL
Medical Image Informatics : Challenges By Phaneendra K Yalavarthy (IISc) [Indo-US Workshop on Large Scale Data Analytics and Intelligent Services]	http://lcm.csa.iisc.ernet.in/indous-symposium/
Fighting Fit: an overview of the market for healthcare technology solutions in India [Nasscom stats for healthcare in India]	http://emerge.nasscom.in/2011/03/fighting-fit- an-overview-of-the-market-for-healthcare- technology-solutions-in-india/
changing the way healthcare www.ihe.net connects	<u>http://www.IHE.net/</u>
Digital Imaging and Communications in Medicine	http://dicom.nema.org/
HE	http://www.HL7.org/

Health Level Seven.

Authors Contact



- Kshitija.thakar@philips.com
- Krishnan.padmanabhan@philips.com
- <u>Revathy.duddisreenath@philips.com</u>

Thank you for your attention !